

## NC PERF – 2024/2025 Safe Appliance Installation Rebate Program

### Eligibility:

#### A. Dealers

Only North Carolina propane dealers who are licensed by the North Carolina Department of Agriculture are eligible to participate. The program is not available to the public except through a qualified propane dealer. The dealer is responsible for documenting that an eligible installation has been performed, that all eligible appliances are new and have been identified and that a safety inspection has been completed.

Dealers are responsible for submitting the following to SEPA:

1. Completed 2024/25 NC PERF Rebate Form. The rebate form must be signed and dated by an employee of the propane dealer. The signature will be considered certification that the required tests/inspections have been successfully performed.
2. Appliance (new) Invoice Receipt.
3. **New Construction** does not require a receipt but must have the name of builder or contactor annotated on form.

#### B. Applicant

The applicant is described as a consumer (owner of the residence or business where the appliance is installed), a North Carolina licensed General Contractor or a North Carolina licensed HVAC Contractor. Applicants must receive a rebate through a participating propane dealer and must agree to the regulations and conditions on the application form. The applicant must sign the application.

#### C. Eligible Installation of Water Heaters

The program authorizes a \$300.00 rebate for the safe installation of a new, approved, propane-fueled tank-less water heater and \$300.00 for a conventional water heater in a new residential or commercial building or to replace any existing water heater in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer location. Approved water heaters are defined as a propane-dedicated fueled water heater, either a storage type rated at not less than thirty (30) gallons water capacity, or a tank-less water heater rated at not less than 30,000 btu/hour input. The eligible applicant must be in good standing with the participating dealer.

#### D. Eligible Installation of Gas Pack/Furnaces-Central Heating System

The program authorizes a \$400.00 rebate for the safe installation of a new authorized propane fueled, ducted, central heating system in a new, residential, or commercial building or to replace any existing ducted, central heating system in residential or commercial building. The above referenced system must be the primary source of heat in a primary residence. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer. The eligible applicant must be in good standing with the participating dealer.

E. Eligible Installation of Vented heater

The program authorizes a \$150.00 rebate for the safe installation of a new authorized propane vented heater in a new, residential, or commercial building or to replace any existing appliance or system in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer. The eligible applicant must be in good standing with the participating dealer.

F. LP Dual Fuel Central Heating System.

The program authorizes a \$400.00 rebate for the safe installation of a new authorized propane Dual Fuel Central Heating System with propane as one fuel (includes hydronic) in a new, residential, or commercial building or to replace any existing appliance or system in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer. The eligible applicant must be in good standing with the participating dealer.

G. Eligible Installation of Cook Tops/Ranges

The program authorizes a \$50.00 rebate for the safe installation of a new gas cook top/range in a new, residential, or commercial building or to replace any existing appliance in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer. The eligible applicant must be in good standing with the participating dealer.

H. Eligible Installation of Clothes Dryers

The program authorizes a \$50.00 rebate for the safe installation of a new clothes dryer in a new, residential, or commercial building or to replace any existing appliance in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating dealer. The eligible applicant must be in good standing with the participating dealer.

I. Limits

No more than \$1500.00 in safe installation rebates will be paid per residence or business (profit or non-profit) within a 12-month period. The North Carolina Propane Education Research Council (PERC) Foundation may limit the total number of rebates paid to an applicant. Additionally, no propane dealer may issue more than 20 rebates per retail location per month. Rebates which violate these restrictions shall be denied. The North Carolina Propane Education Research Council (PERC) Foundation Board reserves the right to change the terms and conditions at any time to safeguard original intent of the safe appliance installation rebate program.

J. The North Carolina Propane Education Research Council (PERC) Foundation will approve each application individually. Incomplete applications may be delayed or disqualify the application. False or misleading information may disqualify an applicant or suspend a propane dealer from the program. Within thirty (30) days after the foundation suspends or declares an applicant or propane dealer ineligible, they may appeal the action by submitting the appeal in writing to the NCPGA PERC

Foundation at 5109 Hollyridge Drive, Suite 101, Raleigh, N.C. 27612. Actions taken by the Foundation with respect to such appeals will be final.

K. Verification

A safety inspection, conducted by or on behalf of the participating dealer, must be conducted prior to the submission of any rebate application. An appropriate safety inspection consists of an on-site inspection, including any necessary pressure tests, of an operating eligible installation by a propane dealer or a propane dealer's designated agent, for the purpose of verifying that the propane gas system, including all equipment is or was installed in compliance with the North Carolina Building Code, NFPA 58 and is in safe operating condition. Only new appliances are eligible for rebates and a paid invoice must accompany the application. The North Carolina Propane Education Research Council (PERC) Foundation employees may choose to spot check random installations for quality control of program. The rebate application form must be signed by an employee or authorized representative of the propane dealer. Signing this form certifies that the required inspections or tests were successfully performed.

L. Applications

To apply for the rebate, the application must be made on the form provided by the North Carolina Propane Education Research Council (PERC) Foundation. All requested signatures must be provided along with the necessary documentation. To start the rebate program, an applicant needs to contact an authorized propane dealer to obtain a rebate application. The dealer offers his company's services in replacing the water heater, furnace or gas range (if available) or makes suggestions for purchases and installations. Purchase location preferences are up to the applicant.

M. Rebate Payment

The applicant must obtain an installation document and safety inspection detailing each installation to accompany the application. The dealer must mail, email, or fax the installation document and safety inspection to the **NC PERF** within thirty (30) days of the date of the inspection. Allow 6-8 weeks for receipt of the rebate check. The expiration of the rebate program is July 1, 2024, **or while funds are available**. The North Carolina Propane Education Research Council (PERC) Foundation reserves the right to cancel this program if funds are exhausted prior to September 30, 2025.

Please submit your 2-page rebate form and receipt (s) to:

Mail: NC PERF  
5109 Hollyridge Dr.,  
Suite 101  
Raleigh, NC 27612

Fax: 919-781-7481